

An ISO 9001:2008 Company



**RADIANT**<sup>®</sup>  
SERVICES

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THE  
MARK  
OF  
EXCELLENCE

# Training Modules.

## Information Security Management

ISO 27001 Trainings Information Security Management ISO 27001 Trainings (2-5 Days)

## Quality Management

ISO 9001 Trainings Quality Management ISO 9001 Trainings (2-5 Days)

## Environmental Management

ISO 14001 Trainings Environmental Management ISO 14001 Trainings (2-5 Days)

## Occupational Health & Safety

BS OHSAS 18001 Trainings Occupational Health & Safety BS OHSAS 18001 Trainings (2-5 Days)

## Business Continuity

ISO 22301 Trainings Business Continuity ISO 22301 Trainings (2-5 Days)

## Energy Management

ISO 50001 Trainings Energy Management ISO 50001 Trainings (2-5 Days)

## Cloud Security

STAR Certification Training Cloud Security STAR Certification Training (2-5 Days)

## Carbon Footprint verification

Awareness & implementation ISO 14064-1:2006 (2-5 Days)

## CLIP Programme (Certified Lead Implementer Professional)

ISMS, BCMS CLIP Certification ISMS, BCMS (2-5 Days)

## Anti-bribery Management

Anti-bribery Management Systems (ABMS) Training Courses: BS 10500 (2-5 Days)

## Automotive

Training courses for Automotive Quality Management System ISO/TS 16949 (2-5 Days)

## Complaints Management

ISO 10002 Trainings Complaints Management ISO 10002 Trainings (2-5 Days)

## Food Safety Management

ISO 22000 Trainings Food Safety Management ISO 22000 Trainings (2-5 Days)

## HACCP

Food Safety Risks Training HACCP Food Safety Risks Training (2-5 Days)

## IT Service Management

IT Service Management Training ISO/IEC 20000 (2-5 Days)

## Integrated Management

PAS 99 Trainings Integrated Management PAS 99 Trainings (2-5 Days)

## Six Sigma

Green belt, Black belt & Lean courses Six Sigma Green belt, Black belt & Lean courses

## Risk Management

ISO 31000 Trainings Risk Management ISO 31000 Trainings (2-5 Days)

## Medical Devices

ISO 13485 Trainings Medical Devices ISO 13485 Trainings (2-5 Days)

## Road traffic safety

ISO 39001 Trainings Road traffic safety (RTS) Training ISO 39001 Trainings (2-5 Days)

## Telecom Management

TL 9000 Trainings Telecom Management TL 9000 Trainings (2-5 Days)

## PCI DSS (Payment Card Industry Data Security Standard)

PCI-DSS Training PCI DSS PCI-DSS Training (2-5 Days)

## Social Accountability

SA 8000 Trainings Social Accountability SA 8000 Trainings (2-5 Days)

## Personal Information Management System

BS 10012 Trainings Personal Information Management BS 10012 Trainings (2-5 Days)

## Aerospace

AS 9100, 9110, 9120 Aerospace AS 9100, 9110, 9120 (2-5 Days)

## Coating Inspector Program

## Cathodic Protection Program

## Corrosion Control in Refining Industry

## Pipeline Corrosion

## Coating Applicators

## Direct Assessment

## HR, Soft skills & General Trainings

- Leadership skills (2 days)
- General Quality Management (2 days)
- How to manage IT Operations (2 days)
- How to bring transformation (Change) in business (2 days)
- Decision Making Skills (2 days)
- Communication skills (1 -2 days)



- Interpersonal skills (1 -2 days)
- Team spirit (1 -2 days)
- Social grace (1 -2 days)
- Business etiquette (1 -2 days)
- Negotiation skills (1 -2 days)
- And many more

### Project Management (2 Days)

- Business Process Analysis and Process Mapping techniques – (1 day)
- Process and Continuous Improvement – (3 days)
- MS Office – Word, Power Point, Excel – (2 days)
- Scheduling and Planning Techniques – (1 day)
- Earned Value Management – (1 day)
- Service Level Agreement Management process – (1 day)

### Knowledge Management (2 days)

### Change Management (3 days)

### IT Knowledge (3 days)

- Microsoft Office 2010 or 2013
- Tally.ERP9
- Photoshop
- CorelDraw
- Basic Computer Typing & How to use Internet
- Basic Information about computer parts & installation of operating system and application software's

### Industrial (Technical)

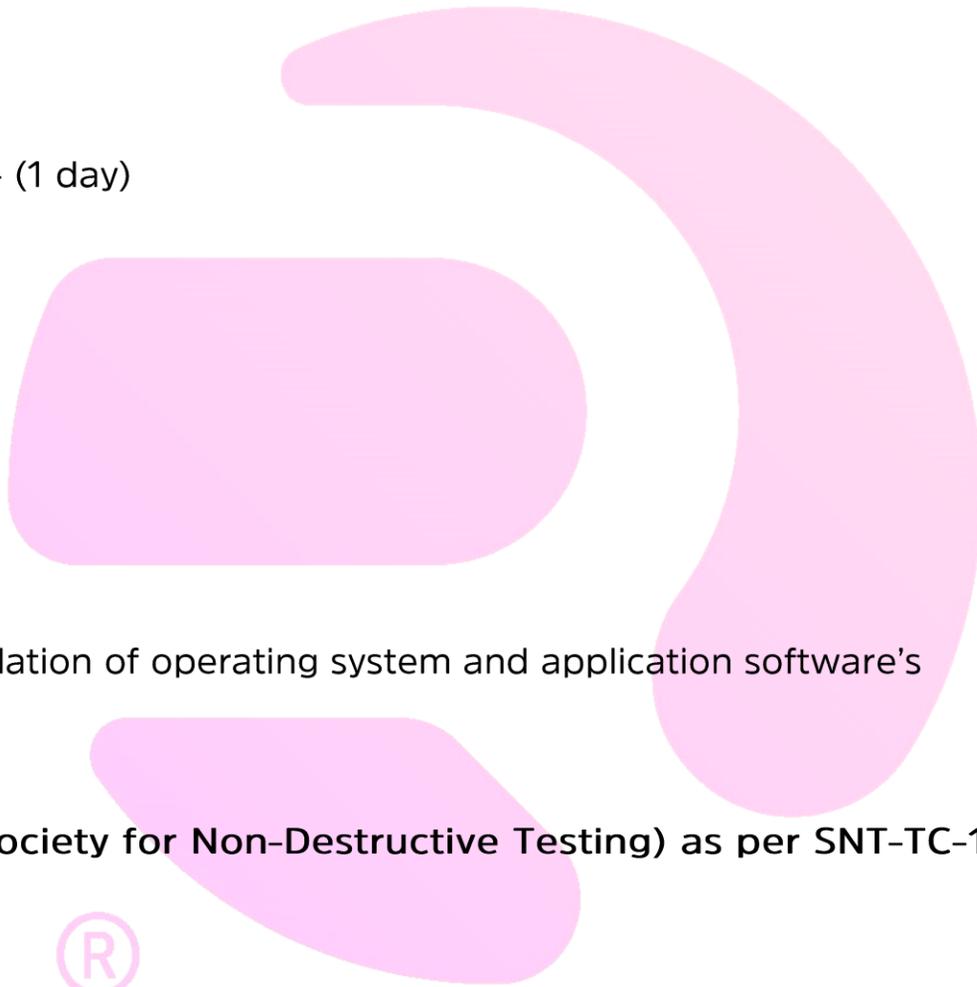
#### A. Certification courses under ASNT (American Society for Non-Destructive Testing) as per SNT-TC-1A latest edition:

ASNT NDT Level-II in

- Penetrant Testing (PT) - 8-16Hrs.
- Magnetic Particle Testing (MPT) - 12-24Hrs.
- Radiography Testing- Interpretation (RT-INT) - 40-60 Hrs.
- Ultrasonic Testing (UT) - 40-70 Hrs.
- Visual Testing (VT) - 16 - 30 Hrs.

#### B. Non-certification training courses:

- Understanding the requirements of Welding Procedure Qualification & Welder Qualifications as per ASME SEC.IX. - 2 days
- The role of QA/QC in EPC Projects - 1 day
- Awareness of various codes & standards like ASME B 31.3 (Process Piping), ASME SEC.VIII Div.1 & 2 (Boiler & Pressure vessel code) etc. - 2 to 4 days



## Sales and Marketing

- Selling Skills for sales people at entry level (2-3 days)
- Conceptual Selling for second line of sales people (2-3 days)
- Relationship Selling for B2B and High Value Sales (2-3 days)
- COMMON FOR ALL 3 ABOVE: PERFECT SALES PRESENTATION (2-3 days)

## For Managerial

- Business Communication Skills (2-3 days)
- Time Management (2-3 days)
- Leadership & Team Building (2-3 days)
- CRM - Customer Relationship Management is common for sales & managers (2-3 days)

## Supply Chain Management

- Supply Chain Management (2 Days)
- Logistics & Inventory management (2 Days)
- Alternate Dispute Resolutions (1 Day)

## Contract Management

- General terms and Conditions of the Contract Agreement (1 Day)

## Safety (Trainings)

- Behavior Based Safety (2 days)
- Soft skills for effective Safety Management (2 days)
- Risk Assessments: Ergonomic or Safety incl. HIRA (2 days)
- Comprehensive Project & Construction Safety (2 days)
- Safety auditing & modern developments in auditing (2 days)
- Process Safety programs (2 days)
- Accident and Incident Investigation (1 day)
- Job Safety Analysis and root cause analysis (1 day)
- HSE Induction (1 day)
- Electrical Safety (2 days)
- Emergency preparedness & Disaster Management (2 days)
- Fire & Building Evacuation Mock drill (1 day)

## Safety (International Accredited Courses- UK)

- IOSH Managing Safely (4 days)
- NEBOSH Safety Courses (10 days)
- OSHAS Lead Auditor Course (5 days)
- First Aid Courses (2 days)

## Hospitals

- Training for Hospital Administration (2 Days)
- Training for customer care dept. (1 Day)
- Training for public relations officers (2 Days)
- Training for Nurses (5 Days)
- Training for Dental technicians (4 Days)
- Training for Security and Housekeeping (3 Days)
- Training & demonstration of health care products (3 Days)

## School

- Introduction to Inclusive Education Cell (IEC) for special children (1 Day)
- Introduction to different types of disabilities and the approach towards "INCLUSION" (2 Days)
- Teacher Training on Reading and Writing Program for children with disabilities. (2 Days)
- Training on "Remediation "for special children" (2 Days)
- Class Room Management (1 Day)
- Math learning disabilities- Number sense and development
- The word Mapping Strategy
- Fundamentals of paraphrasing and summarizing
- Parental counseling
- Child counseling

## Hospitality

- Leadership Development Program (2 Days)
- Systems in Hospitality Operations & Training (2 Days)
- Skill Up gradation Programs for Employees of Restaurants (2 Days)
- Front desk Operations & Receptionist Training (1 Day)
- Housekeeping Operations & Training (1 Day)
- Kitchen Management & Training (2 Days)
- Bar Operations & Training (2 Days)

- Cultural Lessons and Social Skills (1 Day)
- Various Soft skills (1 Day)
- Advance customer service (1 Day)

We provide Customized & IRCA registered ISO certified trainings; In House as well as Public as per client requirements.

Mentioned below is a List of some of the certification standards we cater.

- GMP – Good Manufacturing Practices. (GMP Pharma, WHO GMP etc.)
- HACCP – Hazard Analysis and Critical Control Points
- SQF – Safe Quality Food
- BRC Food - British Retail Consortium - Food
- BRC IOP - British Retail Consortium – Packaging
- BRC S&D - British Retail Consortium – Storage & Distribution
- IFS – International Feature / food standard
- Organic Certification – Organic Food certification
- Global Gap Certification – At producer's level for flowers, vegetables, fruits, aqua culture
- ISO 22000 - Food Safety Management System
- ISO 9001 – QMS – Quality Management System. ®
- ISO 14001 – EMS – Environmental Management Systems
- ISO 18001 – OHSAS – Occupational health safety and security.
- FSSC 22000 – Food Safety System Certification
- GMP plus certification – for animal feed
- BAP certification – Best aquaculture practices
- RSPO certification
- BONSUCRO certification
- Sedex Audits, Suppliers Quality Audit, Mystery Audit for retailers or service providers etc.
- (Just for your information; we also provide all other ISO standard certifications eg: – ISO (9001 QMS, 14001 EMS, 270001 ISMS, 18001 OHSAS, SA8000, and ISO 50001 ENMS etc.)

- CGMP, WHO GMP, ETI Audits, Social Audits, Sustainability Certification, Carbon foot print Audits, Energy Management and many other certifications.
- These are the some of the certifications, standards which help your organization to improve quality, Sustain longer, grow faster and beat the competition.

